

Terms and Conditions

You must accept these terms of service to use the services of this application. This is a legal agreement ("Agreement") between you ("The Supplier") and **Civil Service Hospital of Nepal** ("The buyer"), for use of the services. "You" refers to the supplier who has registered in the application or is taking any services from the Buyer. You have to acknowledge these terms as a contract between you and the Buyer.

The Seller

The seller referred here are the companies who submit their company information and the product information in the application and submit quotations. If the quotation or the part of the quotation is accepted, the seller is required to provide the products/services to the buyer.

Approved Sellers

Those sellers who have submitted their Company Registration Certificate, PAN certificate, etc will be approved by the buyer. Only the approved sellers can submit quotations.

Services

The services refer to supplier signup, quotation submission, etc. The buyer may at its sole discretion modify the features of the Services from time to time without prior notice. The buyer reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, the Service (or any part thereof) with or without notice.

Accounts, Password and Security

The supplier will receive a password and account upon completing the signup process. You are responsible for maintaining the confidentiality of the password and account. Your password is stored in hashed and encrypted manner using highly secured algorithms, even we can't decipher it.

Content and Data

This data is basically the information and document about you and your quotations. The buyer will be responsible for submitting the correct information/documents.

Price of products/services in the quotation

When submitting the price in the quotations the seller should include VAT, Duties and any other applicable taxes to the price.

Dispute between Buyer and Seller

The seller should provide an invoice to the buyer if quotation is accepted and procurement is done. The payment will be made based on the buyer's procurement policy.

Conduct on the Platform

You may not use the Platform to: Upload, post, transmit, or otherwise make available any of Your Data that is unlawful, harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, libelous, invasive of another's privacy, hateful, or racially, ethnically, or otherwise objectionable.

Bank Vouchers

The seller will be required to submit the tender form purchase fee. After depositing the fee amount in the specified bank account, you will be required to upload the bank voucher. Once the bank voucher is approved, you will be able to submit the quotation.

Bid bond

The seller will be required to prepare and upload Bid Bond whenever necessary depending upon the tender.

Governing Law

These Terms will be governed by the laws of the Federal Democratic Republic of Nepal, without regard to its conflict of laws principles.

Disclaimer

Limitation of Liability Errors. A possibility exists that our website/app or materials could include inaccuracies or errors or information or materials that violate these Terms. Additionally, a possibility exists that unauthorized alterations could be made by third parties to our website or materials. Although we attempt to ensure the integrity of our website, we make no guarantees as to its completeness or correctness. If a situation arises in which our website's completeness

or correctness is in question, please contact us via our contact information with, if possible, a description of the material to be checked and the location (URL) where such material can be found on our website.

If you have any questions regarding this Agreement or if you wish to discuss the terms of service contained herein please contact The Buyer using the contact details.